



FAQ'S

Accessible formats: formats that are an alternative to standard print and are accessible to people with disabilities. May include large print, recorded audio and electronic formats, and Braille.

Accommodations: Planning to allow a person with a disability to equally benefit or participate. There is no set formula for accommodating people with disabilities. The person involved must be consulted. Some examples of accommodation: flexibility in work hours or break times or providing a document in an accessible format such as large print.

Communication supports that individuals with disabilities may need to access information. Some examples include plain language, sign language interpreter, reading the the information out loud to a person with vision loss, adding captioning to videos or using written notes to communicate with someone who is hard of hearing.

Mobility Aid: Devices used to facilitate the transport, in a seated posture, of people with disabilities.

Mobility Assistive Device: A cane, walker, or similar aid.

Screen reader software: Software programs that allow users to read the text displayed on the computer screen with a speech synthesizer. Often used by people with vision loss or have a learning disability.

Audio descriptions: Narration added to the soundtrack of visual media (including television and film, dance, and visual art.) Describes important visual details that cannot be understood from the main soundtrack alone. Consists of a narrator describing the on-screen action during the natural pauses in the audio. Often used by people with vision loss.

Vibro-tactile walk indicators: Pedestrian crossing signal push button devices that vibrate and can be felt through the sense of touch to communicate pedestrian crossing timing in a non-visual way.

Support Person: A person who accompanies a person with a disability to help with communication, mobility, personal care, medical needs or with access to goods, services or facilities.

Ontario Human Rights Code: The Ontario Human Rights Code (the Code) is a provincial law that gives everybody equal rights and opportunities without discrimination in specific areas such as jobs, housing and services. The Code's goal is to prevent discrimination and harassment. Here is the link to the website.

<http://canlii.ca/en/on/laws/stat/rso-1990-c-h19/latest/rso-1990-c-h19.html>.